DDAP Data System
RFP 6100036444

Question #	Question	Answer
1	Any Extension of Bidding Deadline?	
2	Does PA require that providers utilize a standardized work plan for SAMSHA/SAPTBG funding?	
3	What are the standardized elements associated with the work plan?	
4	Please provide a table of users and the various scenario's (user roles) that may exist with these users?	
5	Does SAMSHA have a preferred reporting platform?	
6	Does PA have a user testing team in place with completed test scenarios?	
7	Regarding Data Transfer/Migration, does Appendix M provide a comprehensive data set?	
8	If Appendix M does not provide a comprehensive data set, could you please provide one?	
9	How many records exist in the current DDAP system?	
10	What is the approximate storage amount to be migrated?	
11	Please confirm if work plan and/or service demographic data are anticipated to be migrated/converted to the new system.	
12	Client Track is a powerful and flexible MOTS built with standardized components on Microsoft SQL Server and .NET. Does PA DDAP have a preferred platform to leverage?	

#	Question
13	Does PA DDAP have experience building reports with Microsoft Reporting Services?
14	Does Small Diverse Business requirements require diverse as well as small, or one or the other?
15	Will Client Track's Small Business Certification from VA be transferable to this project?
16	Do you have a DDAP data specialist who has experience in the TEDS data set? (We have resources at Client Track and would like to know if we should bring them into the project?)
17	How many users are associated with this contract?
18	How many concurrent users would need access?
19	Would it be possible to obtain greater detail about the problem identified in the RFP, for example why the current system is being replaced?
20	Does Appendix Q provide all hosting disaster recovery requirements?
21	What is standard PA RPO and RTO?
22	Please provide records retention policy requirements for this initiative.
23	How long will records need to be stored in the system?
24	There has been trouble with the existing PBPS system—the vendor that built the PBPS originally for PA. Can you provide some color on what some of the deployment and adoption challenges have been? (This is helpful for other vendors to identify where potential strengths are for State of PA to review and compare.)
25	What is the estimated timeline for deployment go-live?
26	When does PA DDAP plan to go live?

27	Is PA contemplating a big bang type of deployment (all at once) or phased approach—e.g. start with core stakeholder of SCAs, providers, etc. and expand in successive waves?
28	Client Track was designed as a powerful MOTS for distributed collaborative data collection, management and reporting for health and social services organizations. A key challenge with existing PBPS is that they are not designed for broad and deep collaborative distribute use cases such as PA DDAP. Can PA share any successful processes or systems currently to facilitate collaboration between State, SCAs and the hundreds of providers involved?
29	Client Track provides multiple support options. Is PA interested in 24X7 application support for authorized users?
30	Client Track maintains a team of professional services resources—is PA interested in staff augmentation for deployment and warranty period advanced support (e.g. Project Management, Change Management, and Training? Etc.)
31	Can you provide more information on any system interfaces/integrations that may be involved in the future with the new PBPS?
32	The requirement is that the solution must currently be in production. If the vendor does not have the exact system in production, but has done systems for State Departments of Health which utilizes collecting, storing, reporting of data as well as hosting and billing, would that be acceptable in meeting this requirement?
33	The requirement is that the solution shall be hosted in a private cloud. Would the Department of Drug and Alcohol Programs consider an alternate option to private cloud hosting; such as hosting at a vendor's offsite hosting facility?

34	The requirement is that offerors shall provide a successfully passed SSAE- 16 SOC2 audit report, conducted by an independent certified public accounting firm, subject to the approval of the Department, as part of its proposal, and the selected Offeror shall provide a SSAE-16 audit reports annually. Our other state agencies that use our hosting have not required the SSAE-16 audit report so we do not have one currently, but should we get the contract we would fulfill that requirement going forward. Would that be acceptable in meeting this requirement?
35	The requirement is to provide the company's financial statements for the past three fiscal years. If financial statements aren't available, would 3 years of federal tax returns be acceptable in meeting this requirement?
36	List of Items, Schedule of Requirements, Scope of Work, Terms of Reference, Bill of Materials required.
37	Soft Copy of the Tender Document through email.
38	Names of countries that will be eligible to participate in this tender.
39	Information about the Tendering Procedure and Guidelines.
40	Estimated Budget for this Purchase.
41	What is the estimated budget for the initial implementation as well as the ten year budget on an annual basis?
42	Any Addendum or Pre Bid meeting Minutes?